

The Success of Innovative Solutions

Healthcare Partners now manages decision-making at a whole new level

Healthcare Partners

Unlimited
Innovations
inc

► The Client Requirements

As the medical group customer base grows, the client needed a real-time, accurate method of tracking reconciliations and discrepancies between Health Management Organizations (HMO) records and membership information. HCP required a solution to handle various HMO contract structures, multiple data formats, and the ability to add customized formats for new medical groups.

A reporting component was needed to present data accurately within a reasonable response time. It was also essential for HCP to obtain the real-time data for reporting, but in a specific format for decision-making purposes. With the large amount of income at stake, it was crucial for HCP to have the tools to be able to provide an accountability of capitation dollars and membership services status.

► The UI Solution

The industry recognized CERECONS solution is Unlimited Innovations, Inc. (UI) proprietary medical group eligibility and capitation reconciliation system. This solution was customized as a client-independent product, but adaptable to meet each client's needs. CERECONS was easily implemented onto various systems to deliver capabilities such as handling data of multiple formats, different contract structures, and for adding new medical groups to the database. The reporting component of CERECONS would provide real-time reporting for performance reconciliation and identify discrepancies between capitation records and action items still open.

This solution application incorporated a built-in file import utility with the flexibility to allow updates and additions to file formatting as the client base expands. This tool allows the user to specify the exact layout of the data being sent from the HMO for easy conversion and uploading.

CERECONS also featured extensive reporting capabilities for more effective executive decision-making. Capitation reports display the distribution by HMO, Health Service Organizations (HSO) and business type. Within this feature exists extensive summary and detail reporting tools analyzing such vital statistics as the capitation by plan, product and payment age.

► The Client

As one of Southern California's leading medical groups, Healthcare Partners (HCP) handles approximately 700,000 patients associated with numerous Health Management Organization (HMO) contracts.

Committing to high-quality medical care and improved patient service, Health Care Partners Medical Group has earned very high ratings in the annual Consumer Assessment Survey of patient satisfaction. In fall 2001, PacifiCare's Quality Index Profile recorded HCP's performance exceeded virtually all competitors by surpassing over 97% of all the participating medical groups in Los Angeles.

As a private, physician-owned and managed medical group, HCP has grown to support over 2,000 employees and 300 physicians in over 30 offices in Southern California.

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► The Technology

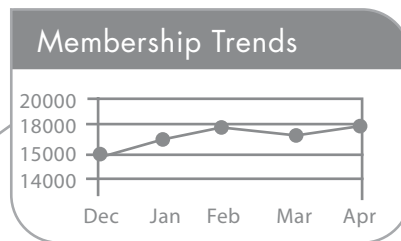
CERECONS front end interface was developed using Microsoft Visual Basic using MS SQL Server 2000 backend as the data store communicating through middle tier transactional object. Reporting module was developed in Visual Basic through integration of Seagate Crystal Reports, Active Server Page, and Visual Basic components

► The Benefits

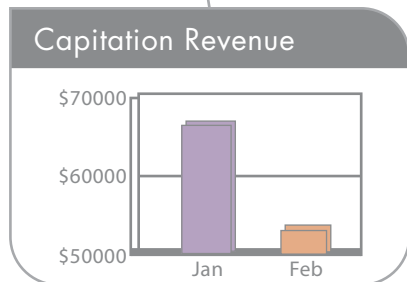
With the implementation of the CERECONS solution, HCP is now capable of:

- * Quickly and accurately reconcile and report capitation data
- * Collecting missing payments, underpayments, resolve ineligible membership and other issues in a more efficient manner to realize more revenue
- * Growing their clientele without paying additional costs
- * Providing faster and more accurate member eligibility searches from the most current data available
- * Accessing report tools via the corporate intranet web-based interface

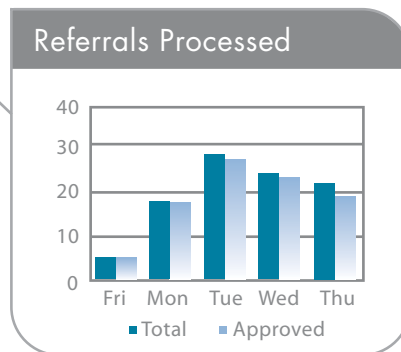
► Dashboard Highlights



Track eligibility growth and other demographic changes



Compare revenue and expenses for the current period based on capitation and claims



Monitor efficiency of handling authorization requests

Unlimited Innovations Inc., a California-based company established in 1996 is a leading Software Solutions Provider. We provide Systems Integration, Consulting and Development services on all platforms ranging from the latest XML and ASP-based web applications, Oracle and SQL Server database applications to Integration with Legacy Mainframe and UNIX systems.

Our Microsoft Certified Staff is available to meet your needs in all the latest Microsoft Technologies including Windows 2000, SQL Server 2000, Exchange 2000, Visual Studio and the .net Enterprise Servers.

From mid-size to Fortune 50 organizations, our experts are experienced in designing enterprise-wide architectures and developing IT Strategic Plans.

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