

## Riverside County HMM



### ► The Client Requirements

Riverside County is continually improving and updating their procedures and systems in order to better serve counties daily business. With so many commercial businesses and residents, community building, parks, and schools, Riverside looks to the Hazardous Material Management (HMM) division to keep the county in continuous high quality standards with full monetary management of costs that coincided with this duty.

When Riverside preformed an internal procedure and reporting review, it was quickly found that a decrease in daily productively was taking place due to poor accounting applications. On average, HMM was losing as much as 10 hours per week. The need for a software solution became a high priority in order to be implementing and find resolution.

### ► The UI Solution

The HMM accounting applications were developed in order to maximize daily productivity, while allowing a more secure and accurate operating systems. Unlimited Innovations, Inc. integrated software that would enable multiple users from numerous sites to access and report from one central database.

Phases of this solution integration were put in place to insure proper and manageable functionality for all users. Phase I solution was to migrate a database called Paradox Applications (all the Forms, Reports, Queries, and Scripts) from the Paradox database to the Microsoft SQL Server database. This integration provided a secure and stable environment for the division to maintain and manage accounting relating transactions.

Because of the satisfaction and success of Phase I, the county of Riverside has not made further modifications to their system. UI's ability to keep the Paradox front-end working with the server allowed the HMM accounting department to keep the running the HMM network. Thus, in turn, giving complete and effective system for accurate and stable reporting.

### ► The Client

Riverside County is a well established Southern California county in both areas of community and business relations. With more than 20 cities, 23 school districts, 360,000 students, countless businesses and industrial parks, Riverside County has been able to grow and expand in all areas of business to better serve their residents daily. They have proven year after year to manage monetary budgeting, always keeping the future a high-priority.

A very large public sector organization locating in Riverside is the District Environmental Services Division. The division controls three major areas of business; one of them is the Hazardous Material Management (HMM). HMM uses a database that tracks hazardous waste generator information, leaking underground storage tanks, and business emergency plans and ties this information to the billing system. The HMM system is a crucial resource during an emergency at a facility.

"The SQL Server is now in full production and the users are very pleased with the modifications and updates that Unlimited Innovations has made."

– Dee White  
Project Manager  
County of Riverside

# The Success of Innovative Solutions

Riverside now brings daily operating productivity to a remarkable high

## ► The Technology

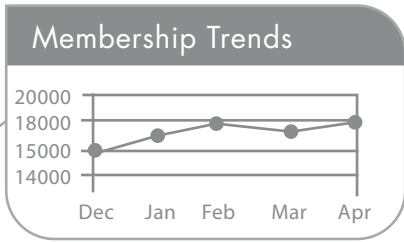
Unlimited Innovations, Inc. used the existing Paradox and integrated the Paradox Relational Database. These Paradox applications were able to run on Citrix MetaFrame Servers which runs on a Windows 2000 server with Terminal Service.

## ► The Benefits

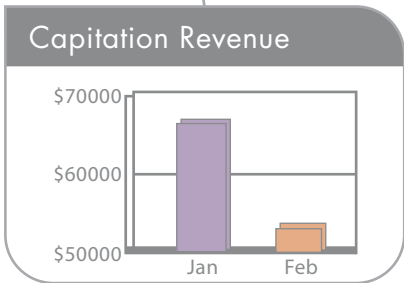
The migration of the Paradox applications to Microsoft SQL Server resulted in:

- \* Completely eliminating 'system freeze' to eliminate loss of productivity
- \* The Performance of the applications also improved drastically so that the users could accomplish more
- \* A more reliable system with almost 100% availability status , as opposed to the less than 60% before
- \* Overwhelming reduction in trouble calls to the information system Help desk

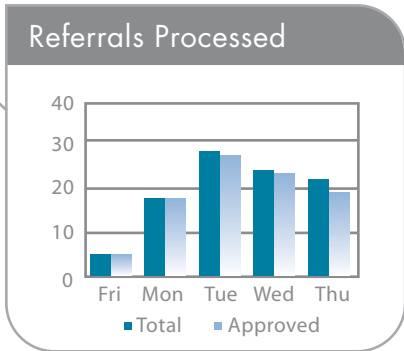
## ► Dashboard Highlights



Track eligibility growth and other demographic changes



Compare revenue and expenses for the current period based on capitation and claims



Monitor efficiency of handling authorization requests

Unlimited Innovations Inc., a California-based company established in 1996 is a leading Software Solutions Provider. We provide Systems Integration, Consulting and Development services on all platforms ranging from the latest XML and ASP-based web applications, Oracle and SQL Server database applications to Integration with Legacy Mainframe and UNIX systems.

Our Microsoft Certified Staff is available to meet your needs in all the latest Microsoft Technologies including Windows 2000, SQL Server 2000, Exchange 2000, Visual Studio and the .net Enterprise Servers.

From mid-size to Fortune 50 organizations, our experts are experienced in designing enterprise-wide architectures and developing IT Strategic Plans.

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